

The right care . . .  
. . . at the right time



face  to  
face  
800-395-FACE (3223)



find us on the web at  
[www.NewOakland.org](http://www.NewOakland.org)

In everything we do for our clients, New Oakland strives to overcome the obstacles and barriers to care. Safe, convenient transportation is often one of these factors . . . and we're proud to be able to help!



## Locations Across Michigan to Serve You

### Ann Arbor

501 N. Maple Rd.  
Ann Arbor, MI 48103

### Bloomfield Hills

2520 S. Telegraph Rd.  
Bloomfield Hills, MI 48302

### Center Line

26522 Van Dyke Ave.  
Center Line, MI 48015

### Clarkston

6549 Town Center Dr.  
Clarkston, MI 48346

### Clinton Township

42669 Garfield Rd.  
Clinton Township, MI 48038

### Farmington Hills

32961 Middlebelt Rd.  
Farmington Hills, MI 48334

### Flint

2401 South Linden Rd.  
Flint, MI 48507

### Kalamazoo/Portage

8225 Moorsbridge Rd.  
Portage, MI 49024

### Lansing/Okemos

2300 Jolly Oak Rd.  
Okemos, MI 48864

### Livonia (Main)

29550 Five Mile Rd.  
Livonia, MI 48154

### Livonia (SUD center)

31500 Schoolcraft Rd.  
Livonia, MI 48150

### Port Huron

500 10th Ave., Suite A  
Port Huron, MI 48060

### Southfield

26545 American Dr.  
Southfield, MI 48034

### Southgate

13305 Reeck Rd.  
Southgate, MI 48195

### Warren

8150 Old 13 Mile Rd.  
Warren, MI 48093

## Transportation Services



face  to  
face



New Oakland Family Centers are accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) for all mental health services

**NEW OAKLAND**  
**FAMILY CENTERS** 

## Making Life Easier

New Oakland works with Transend Transportation, LLC to provide client transportation Monday through Friday, 7:00 am - 7:00 pm to help meet your needs when you or a member of your family is participating in New Oakland's FACE to FACE partial hospital program (PHP).

Our drivers are highly qualified professionals who are there to provide quality transportation to and from your New Oakland visits with kindness, courtesy and attention to your needs. Each driver is also CPR-certified and trained in non-violent crisis intervention techniques.

## How the Service Works

New Oakland's transportation service is primarily for clients of the FACE to FACE PHP program and is available daily from your home. This service can be scheduled at the time of admission to the FACE to FACE program or any time during the stay and can continue until the time of discharge.

Call your New Oakland Family Centers location today to take advantage of these services designed to help overcome one of the most challenging obstacles to receiving care and continuing treatment.

## What We Believe

- Quality transportation services can be an important factor in assuring people receive the highest quality care possible.
- You and your family should be treated with respect and dignity at all times.
- Honesty, integrity and kindness are the foundation of everything we do.
- Continuous quality control is an essential part of our growth and development as a health care provider.
- Staffing our transportation vehicles with highly qualified, talented individuals will provide you with a worry-free and helpful service.



**NEW OAKLAND**  
**FAMILY CENTERS** 

**... committed every day  
to providing services that  
meet the needs of you  
and your family**

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