

Welcome to



The right care . . .
. . . at the right time

Our Philosophy of Care

New Oakland's Continuum of Care

New Oakland is a leading provider of mental health and substance abuse services in southeast Michigan, offering a range of behavioral health services in five uniquely positioned, modern facilities. All New Oakland programming is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). With a team of 16 of leading psychiatrists and physicians and more than 90 social workers and other clinical professionals, the New Oakland continuum of mental health/substance abuse services helps fill the gaps or "round out" the roster of options available to hospital case managers when patients present with behavioral health challenges. New Oakland's suite of services includes:

- 1. Outpatient services:** traditional one-on-one or group therapy
- 2. The FACE to FACE Partial Hospital Program:** a State of Michigan-licensed intensive program that can be an effective alternative to inpatient hospitalization
- 3. Intensive crisis stabilization (ICS) services:** for circumstances where New Oakland therapists may serve as on-site intermediaries to help connect patients with the appropriate care at times where rapid intervention is essential
- 4. Integrated case management:** New Oakland understands the critical role of case management and maintain our own team of case management professionals
- 5. Tele-psych online counseling:** using technology to provide rapid, thorough care effectively and at lower cost to the system
- 6. Child/adolescent residential services:** providing a safe, stable group environment for children and teens who need it
- 7. Inpatient referrals:** working closely with regional hospitals to assure patients who need psychiatric hospitalization receive it
- 8. In-home services:** home visits to provide care continuity and monitor patient progress
- 9. Non-emergency transportation:** bringing patients to and from therapeutic appointments, a critical need for patients who do not have easy access to transportation
- 10. Pre-admission reviews and consults:** collaborating closely with hospital clinical and case management staff to offer alternatives and perspective
- 11. Medication clinic:** integrating medication with the therapeutic continuum when clinically necessary
- 12. Criminal justice system collaboration:** close relationships with courts and police help assure the right role for behavioral health evaluation in the judicial and criminal justice process

The focus at New Oakland is on person-centered, active, preventive, and early intervention approaches for child, adolescent and adult populations. At New Oakland, an emphasis is placed on working with the whole family while striving to maintain the integrity of each family member.