

New Oakland Family Centers Service and Capability Summary

Provider Site Information

New Oakland Family Centers is a full-service, comprehensive mental health system of care which offers Outpatient, **FACE to FACE** Intensive Outpatient, State of Michigan-licensed **FACE to FACE** Partial Hospital Program care, State of Michigan Licensed **FACE to FACE** Intensive Crisis Stabilization Services, **FACE to FACE** Crisis Residential Services and **FACE to FACE** In-Home Services. New Oakland has eight locations serving the metropolitan Detroit Area (listed below):

Ann Arbor Center 501 N. Maple Rd. Ann Arbor, MI 48103	Bloomfield Hills Center 2520 S. Telegraph Rd. Bloomfield Hills, MI 48302
Center Line Center 26522 Van Dyke Ave. Center Line, MI 48015	Clarkston Center 6549 Town Dr. Clarkston, MI 48346
Clinton Township Center 42669 Garfield Rd. Clinton Township, MI 48038	Farmington Hills Center 32961 Middlebelt Rd. Farmington Hills, MI 48334
Flint Center 2401 South Linden Rd. Flint, MI 48507	Kalamazoo/Portage Center 8225 Moorsbridge Rd. Portage, MI 49024
Lansing/Okemos Center 2300 Jolly Oak Rd. Okemos, MI 48864	Livonia Center (main) 29550 Five Mile Rd. Livonia, MI 48154
Livonia Center (substance use disorder PHP) 31500 Schoolcraft Rd. Livonia, MI 48150	Port Huron Center 500 10th Ave., Suite A Port Huron, MI 48060
Southfield Center 26545 American Dr. Southfield, MI 48034	Southgate Center 13305 Reeck Rd. Southgate, MI 48195
Warren Center 8150 Old 13 Mile Rd. Warren, MI 48093	INTENSIVE CRISIS STABILIZATION SERVICES (24 hours/day, 7 days/week) 877-800-1650

New Oakland's Continuum of Care

New Oakland is a leading provider of mental health and substance abuse services in the metro-Detroit and southeast Michigan. At nine uniquely positioned, modern facilities, New

Oakland has grown to include programming for traditional outpatient, the **FACE to FACE** Intensive Outpatient and the **FACE to FACE** Psychiatric Partial Hospital (PHP) Day Program. New Oakland also offers a continuum of mental health/substance abuse services including:

- Outpatient services
- The State of Michigan-licensed **FACE to FACE Partial Hospital Program (PHP)**
- **Mobile intensive crisis stabilization** services
- Integrated substance use disorder treatment
- Tele-psychiatric online evaluations and counseling
- New Oakland's specialty **eating disorder partial hospital program** and eating disorder domiciliary PHP program
- Inpatient referrals
- In-home services
- Non-emergency transportation
- Pre-admission reviews and consults
- Medication clinic
- Criminal justice system collaboration

New Oakland's full continuum of care and services are represented in the figure shown below:



New Oakland has been serving the needs of adults, children, adolescents and their families since 1991. The **FACE to FACE** Partial Hospital Program began in 1992 and is the leading non-hospital-based PHP program in Michigan. The **FACE to FACE** Program has evolved to include treatment for eating disorders, enuresis (bedwetting), ADHD, dual diagnosis of substance abuse and mental health and crisis stabilization. The focus at New Oakland is on person-centered, proactive, preventive and early intervention approaches for child, adolescent and adult populations. At New Oakland, an emphasis is placed on working with the whole family while striving to maintain the integrity of each family member.

New Oakland’s core programming model is the State of Michigan-licensed **FACE to FACE** Partial Hospital Program (PHP). The **FACE to FACE** PHP is a short-term day program that helps children, adolescents, adults and families through challenging mental health related issues. Presently, New Oakland has eight locations serving southeast Michigan: Clarkston, Clinton Township, Flint, Farmington Hills, Livonia, Center Line and Warren. All offices also offer traditional outpatient care. Additionally, all but our Center Line Center offer the **FACE to FACE** Intensive Outpatient Program (IOP) and **FACE to FACE** Partial Hospital Program (PHP) care.

The Benefits of New Oakland PHP

Recent outcomes/cost research has established the benefits of partial hospital program services over inpatient hospitalization among those who meet criteria for PHP. Those benefits include:

- For individuals in crisis who meet PHP criteria, daily home/community re-engagement is highly beneficial;
- PHP provides clinicians with an enhanced ability to make more rapid, agile adjustments to care modalities;
- PHP frees resources (beds, dollars) to provide care better targeted to individual needs and circumstances;
- PHP offers a superior environment for taking full advantage of each consumer’s motivated stake in his or her own care.

Because New Oakland offers a “stand-alone” PHP (not affiliated with a hospital or delivered on hospital premises), we believe our facilities offer a warmer, more approachable environment creating an atmosphere our quality and outcomes research indicate are especially conducive to long-term clinical improvement and lower readmission rates.

Finally, New Oakland has invested in the development of a **comprehensive transportation system** and other infrastructure designed to overcome the barriers to care that often prevent individuals from continuing with important mental health treatment programs.

Accreditation

All New Oakland programming is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).

Crisis intervention: integrated	AOD/MH (adults)	
Crisis intervention: integrated	AOD/MH (children and adolescents)	
Crisis stabilization: integrated	AOD/MH (adults)	
Crisis stabilization: integrated	AOD/MH (children and adolescents)	
Day treatment: integrated	AOD/MH (adults)	
Day treatment: integrated	AOD/MH (children and adolescents)	
Outpatient treatment: integrated	AOD/MH (adults)	
Outpatient treatment: integrated	AOD/MH (children and adolescents)	
Partial hospitalization: integrated	AOD/MH (adults)	
Partial hospitalization: integrated	AOD/MH (children and adolescents)	
Residential treatment: integrated	AOD/MH (children and adolescents) (in process)	

When medically necessary, New Oakland can also facilitate psychiatric inpatient hospitalization via numerous hospitals in southeast Michigan (including Henry Ford-Kingswood Hospital, Havenwyck Hospital, Harbor Oaks Hospital, BCA Stonecrest and others).

Certifications/Licensures

New Oakland is licensed by the State of Michigan in the following therapeutic categories:

MI Department of Health and Human Services	Intensive Crisis Stabilization Services
MI Department of Health and Human Services	Substance Abuse Program
MI Department of Health and Human Services	Children’s Therapeutic Group Home (license pending)