

The New Oakland FACE to FACE System of Care

New Oakland Family Centers has been serving the needs of children, adolescents and their families since 1991. The focus at New Oakland is on proactive, preventive and early intervention solutions for the whole family while striving to maintain the integrity of each family member.

The FACE to FACE crisis intervention, assessment and day program is a seven-step approach that focuses on intensive care through individual and family treatment. FACE to FACE uses a multi-disciplinary approach to assess, intervene and empower the family to work towards stability and resolution of problems.

The FACE to FACE day program combines staff observation, psychiatric evaluation, psychological testing, individual, family, group and art therapies to support and challenge the child, teen or adult client to develop new coping skills.

Together, our professional, interdisciplinary staff works with you as a team to treat a wide range of emotional disturbances, family conflicts, stress related problems, substance abuse and mental illness.



(800) 395-3223
FACE

NEW OAKLAND
FAMILY CENTERS 

Call (800) 395-3223
FACE



or find us at
www.NewOakland.org



Locations Across Michigan to Serve You

Ann Arbor

501 N. Maple Rd.
Ann Arbor, MI 48103

Bloomfield Hills

2520 S. Telegraph Rd.
Bloomfield Hills, MI 48302

Center Line

26522 Van Dyke Ave.
Center Line, MI 48015

Clarkston

6549 Town Center Dr.
Clarkston, MI 48346

Clinton Township

42669 Garfield Rd.
Clinton Township, MI 48038

Farmington Hills

32961 Middlebelt Rd.
Farmington Hills, MI 48334

Flint

2401 South Linden Rd.
Flint, MI 48507

Kalamazoo/Portage

8225 Moorsbridge Rd.
Portage, MI 49024

Lansing/Okemos

2300 Jolly Oak Rd.
Okemos, MI 48864

Livonia (Main)

29550 Five Mile Rd.
Livonia, MI 48154

Livonia (SUD center)

31500 Schoolcraft Rd.
Livonia, MI 48150

Port Huron

500 10th Ave., Suite A
Port Huron, MI 48060

Southfield

26545 American Dr.
Southfield, MI 48034

Southgate

13305 Reeck Rd.
Southgate, MI 48195

Warren

8150 Old 13 Mile Rd.
Warren, MI 48093

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NEW OAKLAND
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New Oakland Family Centers are accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) for all mental health services

What Can the FACE to FACE Program Help With?

Crisis Intervention

In some families, the conflict may be so severe and destructive that it prevents the family from growing and relating to one another in healthy ways. The aim is to help families through the crisis, help them recognize future conflicts before they reach the crisis stage and to give special help when needed.

Three Day ADHD Assessment

This program is a comprehensive and practical approach to helping frustrated children, parents and educators understand where the individual's impediments to learning occur. This is accomplished through testing and observation of the individual by the New Oakland team.

Substance Abuse

This program provides assessment, intensive individual, group and family therapy in the treatment and recovery of individuals with chemical and alcohol dependency. By facilitating family communication, the individual and family journey through the seven steps of the FACE to FACE program to begin to break the cycle of substance abuse.

Eating Disorders

Eating disorders affect people of all ages and cultural backgrounds. The FACE to FACE approach helps individuals and families understand this illness deal with the underlying causes while the treatment team focuses on intervention, overall stabilization and achieving wellness.



The FACE to FACE Seven-Step Approach to Family Crisis Assessment and Intervention

1 Conflict Assessment

After entry into the program and orientation, a team comprised of a psychiatrist and experienced therapists will review and assess the presence of conflicts and emotional difficulties, individually and collectively with the family.

2 Conflict Awareness

Family expectations are reviewed. The acceptance or denial of conflict by the parent(s) and youngster is assessed by the clinician and clinical team during an intensive family assessment.

3 Conflict and Focused Intervention

The family therapy focuses on ongoing intervention and continuity of care planning. The work towards crisis resolution begins for both the youngster and the parents.

4 Conflict and Family Empowerment

During a family meeting, the team of clinicians help the family to define both the parent's and child's role, responsibility, receptivity and awareness of the family's expectations.

5 Conflict and Focused Assessment

Family assessment and therapy continues to focus on reviewing the intensity of the crisis and assessing the progress toward resolution.

6 Conflict and Parenting

The parent(s) and clinician review together the Proactive vs. Reactive parenting practices and the child's response to them.

7 Conflict Resolution

When the crisis is resolved, the family works with the clinician and the crisis team on an acceptable plan for post-crisis care.

